

Idaho Industrial Commission (IIC) Trading Partner Profile Registration Instructions

Table of Contents

Over	view:	3
Acce	ssing and Creating an Account for the Trading Partner Profile:	4
How	to complete a New IIC FROI/SROI EDI Trading Partner Profile:	5
a.	EDI Sender:	5
b.	Preparer Contact Information:	5
	Primary/Secondary Contact for EDI Implementation/Setup:	5
d.	Subsidiary Insurer(s):	6
e.	Claim Administrator(s):	7
f.	Filing Method:	10
g.	Comments:	11
h.	Submit the IIC EDI Trading Partner Profile:	.11
How	to Update an Existing IIC FROI/SROI EDI Trading Partner Profile:	12
a.	To Update Subsidiary Insurers or Claim Administrators:	12
b.	To Update Additional Sections of the Trading Partner Profile:	12
C.	To Change Sender ID:	13
IIC T	rading Partner Profile Registration Email Example	14

Overview:

This IIC EDI Trading Partner Profile Registration provides each trading partner with the ability to create and submit a New Profile or an Updated Trading Partner Profile. This form will uniquely identify a trading partner as the sender of the data, how the data will be sent, the business & technical contacts, and the demographics for the Subsidiary Insurers and Claim Administrators.

Upon *completion* of the EDI Trading Partner Profile online, an auto response email will be sent to the primary contact and to the IIC. This will serve as notification to all parties of the EDI Trading Partner information for EDI implementation. Please see the email example in the <u>IIC Trading Partner Profile Registration Email Example</u> section.

Upon *approval* of the EDI Trading Partner Profile by the IIC, the EDI Support Team will contact the primary contact to indicate when the profile will become effective for EDI reporting.

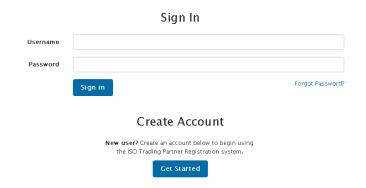
The following provides information for accessing and completing a NEW or UPDATED IIC EDI Trading Partner Profile.

Accessing and Creating an Account for the Trading Partner Profile:

In order to access and complete a Trading Partner Profile, the Trading Partner will need to sign in to <u>ISO's Trading Partner Registration system</u> (if previously registered).

If this is the *first time* accessing the IIC FROI/SROI Trading Partner Registration system, create an account by clicking on the 'Get Started' button. Once the 'Get Started' button is selected, enter your e-mail address and choose a password for your new account.

After your account has been created, a message will be sent to the specified e-mail address from www-data@wccapture.com with an activation code to activate your account. Once the activation code is obtained, enter the code in the 'Activation Code' box and click 'Continue'.



Once signed in the Trading Partner will have the option to create a new profile if it's the first time or update a previously submitted profile. Any previously submitted Trading Partner would be available on the below screen:

Trading Partner Profiles	Trading Partner Profiles
My Profiles	Welcome to the Trading Partner Registration system. Get started creating your first profile by clicking the button below.
New Profile	Create New Profile

The Trading Partner Profile Registration system is made up of the following sections which will be explained in the How to complete a New IIC FROI/SROI EDI Trading Partner Profile section below:



How to complete a New IIC FROI/SROI EDI Trading Partner Profile:

In order to create a New Profile, click on the 'Create New Profile' button.

Required fields are indicated throughout the instructions in bold formatting. Upon clicking on the 'Continue' button or 'Next Page' button, any required fields that are not completed will be noted with a red box around the required field.

When filling out the profile, if you see a reference to a DN, e.g., Insurer Name (DN0007), this will indicate that the information requested is a Data Element (DN) that is part of the Claims EDI Release 3 report and will be reported to IIC in EDI reports.

- a. <u>EDI Sender:</u> This section provides identifying information about the Master Trading Partner (Sender).
 - a. **Sender Master FEIN**: Enter the Federal Employer Identification Number (FEIN) of your business entity. Please enter 9 digits with no punctuation.
 - b. **Sender Postal Code**: Enter the Postal Code (Zip+4) of your business entity. Please enter 9 digits with no punctuation. Once Sender Master FEIN and Sender Postal Code fields are populated click on 'Continue'.
 - c. Company Name: Enter the Company Name of the EDI Sender. The Company Name should be the entire name as listed on any licensing/registration applications filed with the IIC and not an acronym.
 - d. **Company Type:** Please indicate the Company Type of the EDI Sender if either Claim Administrator, Insurer or Self-Insured Employer.
 - e. **Group FEIN:** This will be automatically populated with the Sender Master FEIN entered in the previous screen. Group FEIN will be utilized to allow a sender/company that purchased another company to be able to update the Claim Admin FEIN, etc. on a given claim in the same group even though they will have a different Sender ID (FEIN/PC).
 - f. Release 3 Jurisdictions: Please indicate the number of Release 3 Jurisdictions that your company currently reports to.

Note: Sender Master FEIN and Sender Postal Code should be the same as those that the partner will use as the Sender ID (DN0098) in the Header Record of all of its EDI transmissions. Once the Company Name is populated and the Company Type is selected, click on 'Next Page'.

- b. <u>Preparer Contact Information:</u> This section provides identifying information about the person completing the EDI Trading Partner Profile.
 - a. **Preparer Name:** Enter the contact name of the person completing the EDI Trading Partner Profile.
 - b. Preparer Job Title: Enter the preparer's job title.
 - c. Preparer Address, City, State, and Zip: Enter the preparer's address.
 - d. **Preparer Phone** and Fax: Enter the preparer's phone and fax number.
- c. Primary/Secondary Contact for EDI Implementation/Setup: This section provides the ability to identify individuals within your business entity who can be used as the main contacts for this trading partner profile. Two types of contacts should be identified: one for business practices and issues, and one for technical issues. Enter the information below for both a business and technical contact that is the main contact for your company. In the event there is any communication on the EDI reporting, claims, requirements, etc. these contacts will be notified. On the form, click the 'radio button' beside Business or Technical and complete the following information for each specific contact. The first contact entered

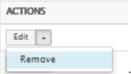
will be the primary contact. If the secondary contact is the same as the primary, click on 'Copy from primary contact': Copy from Primary Contact

- a. Primary/Secondary Contact Type: Business or Technical
- b. Contact Name: First, Middle, Last, Suffix
- c. Job Title: Contact's Job Title
- d. Address Line 1, Address Line 2, City, State, Zip
- e. Phone, Fax, Email
- f. Secondary Contact Type: Business or Technical
- g. Contact Name: First, Middle, Last, Suffix
- h. Job Title: Enter Contact's Job Title
- i. Address Line 1, Address Line 2, City, State, Zip
- j. Phone, Fax, Email

d. Subsidiary Insurer(s):

This section of the form identifies the trading partners using this Sender to transmit data electronically to the IIC. At least one Subsidiary Record is required for a new trading partner profile. If the Sender is also an insurer (Subsidiary), add a Subsidiary record with the Sender's information. If there is more than one Subsidiary, complete a subsidiary section for each one. Provide the full Insurer Legal Name (DN0007), Insurer FEIN (DN0006) and Subsidiary Type for each insurer (insurer or self-insured employer) for whose claims the Sender will be transmitting data. IIC will notify the Sender of any discrepancy between the identifying information entered and the IIC's present records. This list will be used to reconcile identification tables, and it will be used as part of the edit on Insurer FEIN to match the IIC's database. Complete an UPDATED IIC EDI Trading Partner Profile to add or remove subsidiaries.

: This button is used to allow you to access the entry to add new Insurer on a NEW or UPDATED EDI Trading Partner Profile.



: This button is used to allow you to remove the last Insurer that was entered during the current EDI Trading Partner Profile submission.

- a. To 'Add a Subsidiary Insurer':
- Click on the 'Add Insurer' button
- Enter the applicable Insurer information. Required fields are highlighted in red below; Insurer FEIN, Insurer Name and Subsidiary Type:



- b. To continue 'Adding Subsidiary Insurers':
- Click the 'Add Insurer' button again, otherwise proceed to the Add Claim Administrator(s) section.
- By clicking 'Add Insurer' another Insurer entry will be presented (# 2 in this case). Complete the required information and repeat the process to add the Self-Insurer until completed, and then move to the Claim Administrator section.



- c. To remove the last Subsidiary Insurer entered during the entry of the profile:
- Click on the downward arrow alongside the 'Edit' button in the Action column of the Subsidiary Insurer and select 'Remove'.



- Once selected, then confirm you wish to delete this entry just added by clicking on
 - 'Delete Insurer': and the entry that has not been submitted previously, (i.e. was just added when editing), then is deleted.
- e. <u>Claim Administrator(s)</u>: Provide the Claim Administrator's information including the physical Idaho in-state address and mailing address that will correspond to that of the Claim Administrator recorded on the claim(s) that will be reported by the Sender (Trading Partner). If the claim administrator is the same entity as the Sender then enter the Sender claim contact information. This information will be used to identify and reconcile Trading Partner relationships. It is understood that this list will have entries added or removed from time to time for which an updated report should be sent to the IIC as outlined within this document.

: This button is used to allow you to access the entry to add a new Claim Administrator on a NEW EDI Trading Partner Profile or to add Claim Administrators on an UPDATED EDI Trading Partner Profile.

Remove: This button is used to allow you to remove the last Claim Administrator that was entered during the current EDI Trading Partner Profile submission.

a. To 'Add a Claim Administrator':

- Click on the 'Add Claim Admin' button
- Enter the applicable Claim Administrator information. Required fields are highlighted in red below; Claim Administrator FEIN (DN0187), Claim Administrator Name(DN0188), Claim Administrator Information/Attention Line (DN0135), Claim Administrator Claim Representative Name(DN0140), Claim Administrator Claim Representative Phone Number(DN0137), Claim Administrator Mailing Address(DN0010), Claim Administrator Mailing Secondary Address, Claim Administrator Mailing City (DN0012), Claim Administrator Mailing State Code(DN0013), Claim Administrator Mailing Postal Code(DN0014), Claim Administrator Physical Address, Claim Administrator Physical Secondary Address, Claim Administrator Physical City, Claim Administrator Physical State Code, Claim Administrator Physical Code (DN0200).

Claim Admin FEIN	DN0187			
	Required field			
Claim Admin Name	DAIGTOR			
Claim Admin Name	DN0188 Required field			
Information/ Attention Line	DN0135			
Claim Representative Name	DN0140			
Claim Representative Phone				
	Required field			
Claim Admin Mailing Address				
Primary Address				
	Required field			
Secondary Address				
Secondary Hadress				
City				
	Required field			
State	Oranical field			
	Required field			
Postal Code				
	Required field			
Claim Admin Physical Address				
Primary Address	Required field			
	magamad mara			
Secondary Address				
City				
	Required field			
State				
	Required field			
Postal Code	Oranical field			
	Required field			

- b. To continue 'Adding Claim Administrators':
- Click the Add Claim Admin button otherwise proceed to complete the EDI Trading Partner Profile.
- By clicking 'Add Claim Admin' another Claim Admin entry screen will be presented (# 2 in this case). Complete the required information and repeat the process to add the Claim Administrators until completed, and then proceed to complete the EDI Trading Partner Profile.

Claim Administrators



- c. <u>To remove the last Claim Administrator entered:</u>
- Click on the downward arrow alongside the 'Edit' button in the Action column of the Claim Administrator and select 'Remove'.



- Once selected, then confirm you wish to delete this entry just added by clicking on 'Delete Claim Administrator': and the entry that has not been submitted previously, (i.e. was just added when editing), then is deleted.
- f. Filing Method: At least one method required.
 - a. **EDI Vendor:** If you are using an EDI Vendor to submit your EDI reporting, complete this section.

First click the 'radio button' beside EDI Vendor. Then complete the following information.

Vendor Company Name: Enter the Vendors Company Name.

Vendor Contact Name: Enter the Vendors Contact Name.

Vendor Phone: Enter the Vendors Phone Number.

Vendor Email: Enter the Vendors Email Address.

- b. **IIC Web Entry:** Select IIC Web Entry if Sender is a low volume filer and will be entering reports manually via web entry.
- c. **Direct SFTP:** Select Direct SFTP if Sender will be exchanging EDI files directly with the IIC's vendor using SFTP.
- d. Other, please explain: First click the 'radio button' beside 'other, please explain'. Then enter the information in the area provided.
- g. <u>Comments:</u> Please include any comments in this section. Clicking on 'Next Page' will direct you to the 'Submit Profile' section.



h. Submit the IIC EDI Trading Partner Profile:

Click the 'Submit Profile' button on the Submit Profile section to complete the registration process. An email confirmation will be generated per the example in IIC Trading Partner Profile Registration Email Example section. IIC will respond via email on confirmation and approval of the IIC EDI Trading Partner relationship.

Submit Profile

How to Update an Existing IIC FROI/SROI EDI Trading Partner Profile:

To update a previously submitted Trading Partner Profile, select 'Update' in the actions column of the Trading Partner Profile to be updated:



a. To Update Subsidiary Insurers or Claim Administrators:

Edit +

There are 3 options for updating Subsidiary Insurers (Insurer Section) and/or Claim Administrators (Claim Administrators Section) within the EDI Trading Partner Profile Update:

- Click the 'Add Insurer' button:

 Add Claim Admin' button:

 Trading Partner Profile (one that has never been added or was added and removed).

 Add Claim Admini to add a Claim Administrator to your EDI actions.
- Click on 'Remove': (drop-down of the 'Edit' button) then click on 'Mark Inactive': Mark Inactive , to set a Subsidiary Insurer or Claim Administrator from your EDI Trading Partner Profile that has been submitted to the IIC previously as inactive.

 ACTIONS
- Click on the 'Edit' button: to update the Subsidiary Insurer or Claim Admin entry fields previously submitted to the IIC.
- Once all updates necessary are completed, submit the profile by selecting the 'Submit Profile' button:

 Submit Profile in the Submit Profile Section.

b. To Update Additional Sections of the Trading Partner Profile:

To update any of the other sections (EDI Sender, Preparer Contact Info, Primary Contact Info, Secondary Contact Info, and Filing Method) select the corresponding section and update the fields that need to be updated. Then provide a comment of any additional changes made in the Comments section.

• Once all updates necessary are completed, submit the profile by selecting the 'Submit Profile' button:

Submit Profile in the Submit Profile Section.

c. To Change Sender ID:

There is an option available to update any portion of the Sender ID (Sender FEIN or Sender Postal Code) of a previously submitted Trading Partner Profile. Click on 'Change Sender ID' (drop-down of the 'Update' button) and you will be redirected to the Sender ID section where you may edit either the Sender FEIN or Sender Postal Code.



Note: If all updates made to the existing Trading Partner Profile need to be canceled, in the

Submit Profile section , select the 'Cancel Updates' button:

IIC Trading Partner Profile Registration Email Example

Upon *completion* of the EDI Trading Partner Profile online, an auto response email will be sent to the primary contact and to the IIC. This will serve as notification to all parties of the EDI Trading Partner information for EDI implementation. Below is an example of the IIC EDI Trading Partner Profile registration. The information that is completed on the profile will be included in the email.

```
----Original Message----
From: www-data@wccapture.com [mailto:www-data@wccapture.com]
Sent: Wednesday, September 7, 2016 2:34 PM
To: ediclaims@iic.idaho.gov
Cc: IICedi@iso.com; Preparer's Email; Primary Contact's Email here
Subject: EDI New Profile ST - Your Company's Name here
-- Electronic Data Interchange Profile --
Jurisdiction: ST
EDI Profile: New or Update here
-- EDI Sender/Receiver (Primary Insurer/TPA) --
Company Name:
Master FEIN:
Postal Code:
-- Preparer Contact Information --
Preparer Name:
Preparer Title:
Preparer Addr 1:
Preparer Addr 2:
Preparer City:
Preparer State:
Preparer Zip:
Preparer Phone:
Preparer Fax:
Preparer Email:
-- Filing Information --
Filing Method:
-- Primary Contact for EDI Implementation/Setup --
Primary Contact Type: Business
Primary Contact First Name:
Primary Contact Middle Name:
Primary Contact Last Name:
Primary Contact Suffix:
Primary Contact Title:
Primary Contact Addr 1:
Primary Contact Addr 2:
Primary Contact City:
Primary Contact State:
Primary Contact Zip:
```

Primary Contact Phone: Primary Contact Fax: Primary Contact Email: -- Secondary Contact --Secondary Contact Type: Technical Secondary Contact First Name: Secondary Contact Middle Name: Secondary Contact Last Name: Secondary Contact Suffix: Secondary Contact Title: Secondary Contact Addr 1: Secondary Contact Addr 2: Secondary Contact City: Secondary Contact State: Secondary Contact Zip: Secondary Contact Phone: Secondary Contact Fax: Secondary Contact Email: -- Subsidiary Insurers ---- Subsidiary (1) --**Subsidiary Status:** Remove Status Effective: 09/28/2016 Insurer Name (DN0007): Insurer FEIN (DN0006): Subsidiary Type: Insurer -- Subsidiary (2) --**Subsidiary Status:** Add Status Effective: 09/28/2016 Insurer Name (DN0007): Insurer FEIN (DN0006): Subsidiary Type: Insurer -- Claim Administrators ---- Claim Administrator (1) --Claim Administrator Status: Add Status Effective Date: 09/28/2016 Claim Admin Name (DN0188): Claim Admin FEIN (DN0187): Representative Name (DN0140): Representative Business Phone: Mailing Primary Addr (DN0010): Mailing Secondary Addr (DN0011): Mailing City (DN0012): Mailing State Code (DN0013): Mailing Postal Code (DN0014): **Physical Primary Address:** Physical Secondary Address:

Physical City: Physical State Code

Physical Postal Code (DN0200):

-- Claim Administrator (1) --

Claim Administrator Status: Remove Status Effective Date: 09/28/2016

Claim Admin Name (DN0188): Claim Admin FEIN (DN0187): Representative Name (DN0140): Representative Business Phone: Mailing Primary Addr (DN0010): Mailing Secondary Addr (DN0011):

Mailing City (DN0012):

Mailing State Code (DN0013): Mailing Postal Code (DN0014):

Physical Primary Address:

Physical Secondary Address:

Physical City:

Physical State Code

Physical Postal Code (DN0200):

Number of Release 3 Jurisdictions currently reporting to: 5

Comments:

Please update Trading Partner Profile. Thank you.